

SERVICE PROCEDURE

To log a service query:

**WhatsApp us on 0665104304 or
send an email to support@LS360.co.za**

Include this information:

- 1** MACHINE SERIAL NUMBER
- 2** MODEM NUMBER (POS UID)
- 3** SHORT DESCRIPTION OF PROBLEM AT HAND

LS360 will resolve the problem remotely if possible.
If the problem cannot be resolved remotely, a technician
will be scheduled.

If the machine has a mechanical issue, then costs are for
the customer's account.



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